

## **INDEX**

<ol> <li>MoP grants ISTS waiver extension for solar, wind projects beyond deadline</li></ol>
power4
4. MoP issues guideline for enabling the discoms to either continue or exit from PPA after
completion of the term of the PPA4
5. MoP Recommends Adoption of Tariff Based Competitive Bidding for Intra-State
Transmission Projects6
6. MoP notifies the division and demerger of the Central Transmission Utility and Power Grid
Corporation of India Limited6
7. Ministry of Power Issues New Rules for Late Payment Surcharge Payable by DISCOMs7
8. CERC notifies Power Market Regulations, 20218
9. CERC notifies Regulation of Power Supply (First Amendment) Regulations, 20219 10. CERC extends pilot project on SCED10
11. Regulatory Updates from Northern Region11
• Discussion Paper on Framework for Large Scale Integration of Renewable Energy using Energy
• Discussion Paper on Framework for Large Scale Integration of Renewable Energy using Energy  Storage Systems and its impact on Tariffs
Storage Systems and its impact on Tariffs
Storage Systems and its impact on Tariffs
Storage Systems and its impact on Tariffs
Storage Systems and its impact on Tariffs
Storage Systems and its impact on Tariffs
Storage Systems and its impact on Tariffs
Storage Systems and its impact on Tariffs





## MoP notifies Electricity (Rights of Consumers) Rules, 2020

Ministry of Power has promulgated rules laying down the rights of power consumers in the country on 31st December, 2020. The rules cover various aspects of power supply to consumers in the country, including obligations of distribution licensees, metering arrangements, the release of new connections, modifications of existing connections, grievance redressal and compensation mechanisms.

#### Following key areas are covered in the Electricity (Rights of consumers) Rules:

- 1. Transparent, simple and time-bound processes for release of new connection and modification in existing ones. An applicant has an option for online application
- 2. The maximum time period of 7 days in metro cities and 15 days in other municipal areas and 30 days in rural areas identified to provide new connections and modify an existing connection.
- 3. No connection shall be given without a meter. Meter shall be the smart prepayment meter or a prepayment meter.
- 4. A consumer shall have the option to pay bills online or offline. Provision is made for advance payment of bills.
- 5. The distribution licensee shall supply 24x7 power to all consumers. However, lower hours of supply for some categories of consumers like agriculture could be specified.
- 6. While the prosumers will maintain consumer status and have the same rights as the general consumer, they will also have the right to set up Renewable Energy (RE) generation units including rooftop solar photovoltaic (PV) systems.
- 7. Standards of performance for the distribution licensees will be notified. Compensation amount to be paid to the consumers by the distribution licensees for violation of standards of performance.



- 8. Distribution licensee shall establish a centralised 24x7 toll-free call centre. Licensees shall endeavour to provide all services through a common Customer Relation Manager (CRM) System to get a unified view.
- 9. Consumer Grievance Redressal Forum (CGRF) to include consumer and prosumer representatives. Maximum timeline of 45 days specified for grievance redressal.

#### For further details visit

https://powermin.gov.in/sites/default/files/webform/notices/Consumers\_Rules\_2020.pdf



## MoP grants ISTS waiver extension for solar, wind projects beyond deadline

The Ministry of Power has vide notification dated 15th January, 2021 announced that it will not deprive renewable power projects of a waiver on inter-state transmission system (ISTS) charges and losses if they are commissioned after June 20, 2023, due to delays caused by the transmission provider or the government agency or due to force majeure.

These projects include- solar and wind power projects and solar-wind hybrid projects (with or without storage). The extension of the scheduled commissioning date should be issued by the Solar Energy Corporation of India (SECI)/NTPC or other project implementing agencies on behalf of the central government. The provisions related to ISTS charges and losses waiver to all obligated entities will also get a relook. If the renewable power project is eligible for ISTS waiver and is granted an extension in commercial operation date, the commencement of the long-term access period would also accordingly get an extension.

#### For further details visit

https://powermin.gov.in/sites/default/files/webform/notices/Order\_dated\_15th\_Jan\_2021\_reg\_waiver\_of\_ISTS\_charges\_and\_losses.pdf





# MoP issues amendments to the guidelines for TBCB process for procurement of RTC power

The Ministry of Power (MoP) has on 5<sup>th</sup> Feb,2021 issued amendments to the guidelines for tariff-based competitive bidding (TBCB) process for procurement of round-the-clock (RTC) power from grid-connected renewable energy power projects, complemented with power from any other source or storage. The guidelines were initially issued in July 2020. The guidelines were later amended in November 2020, by the Ministry of Power.

As per the new amendments, the term renewable energy (RE) power will refer to power from solar, wind power generating systems, or a combination thereof, with or without energy storage systems (ESS). Further, the ESS offered with a project must only be charged from RE sources, for getting compensation. The new amendments clarify that ESS charged using any source other than renewable energy will not qualify.

Regarding force majeure (FM), the amended clause adds that the generator should inform the procurer about the occurrence of FM within 15 days. In case the project is available to supply power, but the procurer does not offtake the power, the generator will be eligible for payment from the procurer.

#### For further details visit

https://powermin.gov.in/sites/default/files/webform/notices/Resolution%20\_5th\_Feb\_21\_on\_Amendm\_net\_to\_Guidelines\_for\_Procurement\_of\_RTC\_RE\_power\_complimented\_with\_Power\_from\_any\_oth\_er\_source\_or\_storage.pdf



# MoP issues guideline for enabling the discoms to either continue or exit from PPA after completion of the term of the PPA

The Ministry of Power on March 22, 2021 issued guidelines for enabling the discoms to either continue or exit from the Power Purchase Agreement (PPA) after completion of the term of the



PPA which is beyond 25 years or a period specified in the PPA. Further it allows flexibility to the generators to sell power in any mode after state/discom exit from PPA which have been framed for the compliance for all the stakeholders.

Following are the key highlights:

- The first right to avail power from the central generating stations even beyond the term of PPA will continue to be with the states/Discoms with whom the PPA was signed.
- The state/Discoms may relinquish their share from eligible CGSs after the expiry of the term of PPA only after submitting the approval of the state commission who would ensure the adequacy of power tied up with the Discoms to meet the demand of electricity for all the consumers under the Discoms.
- The States/Discoms having long term PPAs with the Central Generating stations, which are due to expire soon can opt to relinquish the entire allocated power post completion of the PPA tenure by giving six months advance notice for their intention to relinquish the power.
- The relinquishment of the power will be considered only after the state/discoms have cleared all the past dues.
- States may relinquish the entire unallocated power from the Central Generating stations (CGSs), however part relinquishment of share from unallocated pool of power is not feasible and shall not be allowed.
- Any share for CGSs once relinquished by the state will not be allowed to be taken back by the state under the same PPA conditions.
- CGSs whose power gets relinquished by states would be free to sell such relinquished power.

#### For further details visit

https://powermin.gov.in/sites/default/files/webform/notices/Enabling\_the\_Discoms\_to\_either\_continue\_or\_exit from the PPA.pdf





## MoP Recommends Adoption of Tariff Based Competitive Bidding for Intra-State Transmission Projects

In a notification issued by the Ministry of Power (MoP) dated 15th March 2021, it says that as intra-state transmission systems has a major share in the transmission sector in the country, adoption of Tariff Based Competitive Bidding (TBCB) in development of intra-state transmission system can effectively reduce burden on State Government's finances as well as reduce tariff of intra-state transmission system, leading to consumers' benefit.

In light of above, Ministry of Power vide this notification requested the state governments to adopt tariff-based competitive bidding to develop intrastate transmission systems.

#### For further details visit

https://powermin.gov.in/sites/default/files/webform/notices/Letter\_to\_States\_for\_TBCB.pdf



## MoP notifies the division and demerger of the Central Transmission Utility and Power Grid Corporation of India Limited

The Ministry of Power (MoP) has notified the division and demerger of the Central Transmission Utility and Power Grid Corporation of India Limited Transfer Scheme, 2021 on 9th March, 2021.

Further, MoP has notified that the Central Transmission Utility of India Limited, a Government Company, is the central transmission utility (CTU) to undertake and discharge all functions of CTU pursuant to the provisions of the Electricity Act, 2003 or any regulations or directions of the central commission or authority. Further, Power Grid Corporation of India Limited (Powergrid), which was declared as CTU vide gazette notification dated November 27, 2003, will continue to be a deemed transmission licensee under the Act and discharge functions incidental and connected therewith. The



notification will be effective from April 1, 2021.

#### For further details visit

https://powermin.gov.in/sites/default/files/webform/notices/The division and demerger of the Central Transmission Utility and PGCIL Transfer Scheme 2021.pdf



## MoP Issues New Rules for Late Payment Surcharge Payable by DISCOMs

The Ministry of Power has on February 22, 2021 issued new regulations regarding the late payment surcharge, which will be applicable for power purchase agreements (PPAs) and transmission service agreements in which the tariffs have been determined through competitive bidding.

As per the 'Late Payment Surcharge Rules, 2021' the late payment surcharge will be payable on the outstanding payment after the due date at the base rate of late payment surcharge for the first month of the default. The late payment surcharge rate for the successive months will increase by 0.5% for every month of delay provided that the Late Payment Surcharge shall not be more than 3 percent higher than the base rate at any time.

All payments by a distribution licensee to a generating company or a trading licensee for power procured from it or by a user of a transmission system to a transmission licensee shall be first adjusted towards Late Payment Surcharge and thereafter, towards monthly charges, starting from the longest overdue bill.

Provided further that, if a distribution licensee has any payment including Late Payment Surcharge outstanding against a bill after the expiry of seven months from the due date of the bill, it shall be debarred from procuring power from a power exchange or grant of short-term open access till such bill is paid.

#### For further details visit

https://powermin.gov.in/sites/default/files/webform/notices/LPS rules Notification dated 22 2 2021.pdf





## **CERC notifies Power Market Regulations, 2021**

The Central Electricity Regulatory Commission (CERC) on February 15, 2021 has issued the Central Electricity Regulatory Commission (Power Market) Regulations, 2021.

The following provisions have been made:

- These regulations shall apply to:
- 1. Power Exchange, 2. Market Participants other than Power Exchange and 3. OTC Market
- These regulations shall apply to the following types of contracts:
- 1. Contracts transacted on the Power Exchange.
- 2. Contracts in the OTC Market: Delivery based contracts.
- The scheduling and delivery of transactions for Day Ahead Contracts and Real-time Contracts (including the timeline for gate closure, wherever applicable) shall be in coordination with the National Load Despatch Centre and in accordance with relevant provisions of the Open Access Regulations and the Grid Code.
- Price Discovery shall be done by Power Exchanges or by Market Coupling Operator as and when notified by the Commission. Commission shall designate a Market Coupling Operator who shall be responsible for operation and management of Market Coupling.
- The bidding mechanism and price discovery mechanism shall be as approved by the Commission based on the proposal of the Power Exchange.
- In the event of forced outage of generating station or unit thereof, generators are eligible to buy from DAM, RTM, INTRA-DAY, Contingency and TAM market.
- Day Ahead Contracts and Real-time Contracts, Intraday Contracts and Contingency Contracts, Term

Ahead Contracts cannot be annulled or curtailed except due to constraints in the transmission corridor or any other technical reasons in accordance with the Open Access Regulations and the Grid Code.

#### For further details visit

http://www.cercind.gov.in/2021/regulation/161-reg.pdf





## CERC notifies Regulation of Power Supply (First Amendment) Regulations, 2021

The CERC on February 18, 2021 has issued the CERC (Regulation of Power Supply) (First Amendment) Regulations, 2021 to further amend the CERC (Regulation of Power Supply) Regulations, 2010. The key points of the Amendment are:

- "Due date" for payment of outstanding dues has been inserted which shall be:
  - as specified in CERC (Sharing of Inter-State Transmission Charges and Losses) Regulations, 2020 in respect of inter-State transmission system
  - 45th day from date of presentation of bills in respect of generating companies covered under the CERC (Terms and Conditions of Tariff) Regulations, 2019
  - as per provisions of the respective Agreements for entities not covered under sub-clauses (i) and (ii) above
  - Denial of grant of short term open access to a beneficiary, for default in payment of outstanding dues shall be governed in accordance with the provisions of CERC (Open Access in Inter-State Transmission) Regulations, 2008
  - During regulation of power supply from a hydro generating station at the request of a transmission licensee or otherwise, the generating station may, in order to avoid spillage of water, sell the quantum of power rendered surplus, to any person in accordance with the provisions of this Regulations.

#### For further details visit

http://www.cercind.gov.in/2021/regulation/162-reg.pdf

CERC has notified Terms and Conditions of Tariff (Second Amendment) Regulations, 2021 on 19th February, 2021. For further details visit:

http://www.cercind.gov.in/2021/regulation/164-reg.pdf





## CERC extends pilot project on SCED

The implementation of a Pilot on SCED in ISGS Pan India was directed by CERC w.e.f 1st April, 2019 for six months which was extended upto 31st March, 2020 and further upto 31st May, 2020. CERC had on 18th April, 2020, directed the extension and expansion of the pilot on SCED till 31st March, 2021.

In its Detailed Feedback Report on expanded pilot of SCED submitted to CERC in March'2021 POSOCO had pointed out that in view of Covid-19 pandemic and other associated challenges, the participation of the partly tied/merchant/intra-state generators in the expanded SCED pilot post June, 2020 has been minimal. Therefore, with the picking up of demand and normalization processes, POSOCO had suggested for one year extension of the SCED pilot project i.e. upto 31st March, 2022. POSOCO in its Report mentioned that a case study on SCUC (Security Constrained Unit Commitment) optimization has been attempted for eight months i.e. from 01 June, 2020 to 31 January, 2021. Each run was for 3-day window on a rolling basis. The objective is to minimize the operation cost for the time window under consideration. The simulation results have been encouraging with increase in the savings of total production costs and scope for improved grid security in the form of reserves. The Report further suggested that NLDC, in coordination with RLDCs, may perform the SCUC on pilot basis for one year at the National level, for regional entity generating stations.

The Commission in its order dated 31st March' 2021 in Petition No. 03/SM/2021 has observed that in view of pan-India lockdown for containment of COVID-19 the cost saving in SCED pilot has reduced in 2020 as compared to 2019. However, the cumulative savings of Rs 1624 crores in generation cost from start of the SCED pilot in April 2019 up to January 2021 is significant.

In light of above the Commission in the said order has decided to extend the implementation of the SCED pilot till 30th September, 2021. As regards the suggestion for creating a framework for SCUC, need detailed consultation with stakeholders and, in some cases, amendments to relevant regulations. The Commission would take suitable action at an appropriate time by following the due regulatory process.

For further details visit http://www.cercind.gov.in/2021/orders/03-SM-2021.pdf



### **Regulatory Updates from Northern Region**

## <u>Discussion Paper on Framework for Large Scale Integration of</u> <u>Renewable Energy using Energy Storage Systems and its impact on</u> <u>Tariffs</u>

The above Concept Paper was notified by Rajasthan SERC in March' 2021 and talks about the following key aspects:

- Evolution of different available storage technologies and their future prospects
- Applications of storage at Generation, Transmission & Distribution level for large-scale RE integration
- Cost implication on consumers and Revenue Recovery Models
- Develop understanding with regards to the Regulatory interventions to ensure seamless integration of energy storage, along with the Regulations that may need to be amended to facilitate this integration.
- Initiate discussion regarding the scale of storage integration needed vis-à-vis the RE integration targets.

For further details visit <a href="https://rerc.rajasthan.gov.in/Index">https://rerc.rajasthan.gov.in/Index</a>

Rajasthan SERC has notified the Transaction of Business Regulations, 2021 on 17.02.2021. For further details visit:

https://rerc.rajasthan.gov.in/rerc-user-files/regulations

### **Regulatory Updates from Western Region**

## Electricity Supply Code and Standards of Performance for Distribution Licensees, including Power Quality Regulations, 2021

The Maharashtra Electricity Regulatory Commission (MERC) notified MERC (Electricity Supply Code and Standards of Performance of Distribution Licensees including Power Quality) Regulations, 2021 on 25.02.2021. The regulations would supersede the existing MERC (Electricity Supply Code and Other

# No soco

#### **APRIL 2021 | ISSUE NO.04**

Conditions of Supply) Regulations, 2005 and MERC (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2014.

#### The key highlights are:

- The Commission has promoted and mandated digital platforms like mobile application/web-based portal for managing new electricity connection requests and other connection related services.
- The new connections shall be released with the Smart Meter or Meter having at least the facility of remote reading.
- No inspection of any domestic premises shall be carried out between sunset and sunrise except in the presence of an adult male member occupying such premises, or an adult male representative.
- Measures to Prevent Diversion of Electricity, Theft or Unauthorized Use of Electricity or Tampering, Distress or Damage to Electrical Plant, Electric Lines or Meter has also been mentioned in the Regulations.
- As per present laws, if a power transformer is installed at the place of a consumer for common use, then the power supply company had to pay rent as per market rates. MERC has proposed that now the DISCOM will pay only Re. 1 per year as token rent.
- The security deposit for consumers paying monthly bills is proposed to be doubled while the deposit of those paying trimonthly bills will be hiked by 50%.
- If the DISCOM fails to provide a new connection within stipulated time, there is provision of penalty in present rules. However, MERC proposes to impose a cap on such penalty.
- The characteristics of power quality of electrical supply considered in this Regulations to be controlled by Distribution Licensee are supply voltage variations, supply voltage flicker, supply voltage unbalance, supply voltage dips and swells, supply voltage individual harmonics and voltage and supply Interruptions.
- The Distribution Licensee shall calculate the reliability of its distribution system on the basis of number and duration of sustained interruptions in a reporting period, using the following Indices:-
- a. System Average Interruption Frequency Index (SAIFI);
- b. System Average Interruption Duration Index (SAIDI); and
- c. Customer Average Interruption Duration Index (CAIDI).

#### For further details visit

https://www.merc.gov.in/mercweb/faces/merc/common/outputClient.xhtml

Maharashtra SERC has also notified the **Practice Directions under Maharashtra Electricity Regulatory Commission (Electricity Supply Code and Standards of Performance for Distribution Licensees, including Power Quality) Regulations, 2021** on 01.03.2021. For further

details visit: https://www.merc.gov.in/mercweb/faces/merc/common/outputClient.xhtml



### <u>Joint Electricity Regulatory Commission for the State of Goa and Union</u> Territories (Transmission and Distribution Licensing) Regulations, 2021

JERC has notified Joint Electricity Regulatory Commission for the State of Goa and Union Territories (Transmission and Distribution Licensing) Regulations, 2020 on **10.02.2021.** 

The Regulations covers the following aspects:

- Procedure for Grant of Transmission/Distribution Licence
- General Conditions of the Transmission Licence like Activities of the transmission licensee,
   Accounts and Audit, Major Incidents, Expected Revenue and Tariff Filings, etc.
- Technical Conditions of the Transmission Licence like Transmission Planning and Security Standards, Power Supply Planning and Security Standards, Transmission Operating Standards; and Power Supply Operating Standards, Compliance with Grid Code, Central Scheduling and Despatch, etc.
- General Conditions of the Distribution License like Installation of Meters, Process for Levy and Recovery of Fines and Charges, Establishment of Consumer Grievance Redressal forum, Protection of Railways, Highways, Telegraphic Lines, etc.
- Technical Conditions of the Distribution License like Procurement of Power and Compliance with the Laws, Rules and Regulations.

#### For further details visit

http://jercuts.gov.in/writereaddata/UploadFile/Regulation1\_1867.pdf

JERC has notified the Generation, Transmission and Distribution Multi Year Tariff Regulations, 2021 on 22.03.2021. For further details visit:

http://jercuts.gov.in/writereaddata/UploadFile/JERC(MYT)Regulations,%202021 1508.pdf

### **Regulatory Updates from Southern Region**

#### **Draft Karnataka Renewable Energy Policy 2021-2026**

Karnataka Renewable Energy Development Limited (KREDL) has issued the 'Draft Karnataka Renewable Energy Policy 2021-2026' on 24.02.2021 which is aimed at developing 20 GW of



renewable energy projects with the option of adding energy storage systems. As per the policy, a target of 2 GW has been set for rooftop solar installations over the next five years. KREDL will be the state nodal agency for implementing this policy and intends to also support distribution or transmission licensees to implement smart grid projects under the policy.

#### Policy Objectives:

- attract investments in the renewable energy sector
- tap into the state's available renewable energy resources to meet internal demand and export objectives
- Achieving the renewable purchase obligations (RPO) targets set by the state electricity regulatory commission
- Developing renewable energy and hybrid parks, encouraging private sector participation in transmission network or green energy corridor projects, promoting distributed generation through agricultural solarization, and boosting electric vehicle adoption
- to integrate energy storage, wind-solar hybrid projects, floating solar projects on existing hydropower stations, biomass, and waste-to-energy projects
- encourage private sector investments and public-private partnerships (PPP) to develop transmission networks and green energy corridors
- incentives aim to aid developers with the sale of energy, land acquisition, obtaining grid connectivity, project allotment, clearances, energy storage, and metering and connectivity

#### For further details visit

https://kredlinfo.in/solargrid/Letter%20for%20stake%20holder%20comments.pdf

### **Draft of Amendment to the Tamil Nadu Electricity Supply Code, 2004**

As per the provisions of the TNERC (Terms and conditions for Determination of Tariff) Regulations 2005, the Distribution Licensee is required to maintain its Accounts separately for its Wire Business and Retail supply. The Tariff policy of the Government of India insist upon the retail tariff would reflect the relative efficiency of distribution companies in procuring power at competitive price. It necessitates to absorb the relative cost incurred towards distribution network under appropriate head of charges. Therefore, it is proposed that the Distribution network cost arrived by the Commission shall have to be recovered under separate head i.e., wheeling charges. The amendment that has been notified on 19.03.2021 seeks to give effect to the above\_proposal.



#### For further details visit

http://www.tnerc.gov.in/regulation/draft%20regulations/2021/Draft-SC-Amend.pdf

Telangana SERC has notified Net Metering Rooftop solar PV Grid Interactive systems (First Amendment) Regulation, 2021 on 02.01.2021. For further details visit: <a href="https://www.tserc.gov.in/file\_upload/uploads/Regulations/Final/tserc/2021/Net%20Metering%20Roofto">https://www.tserc.gov.in/file\_upload/uploads/Regulations/Final/tserc/2021/Net%20Metering%20Roofto</a>

### **Regulatory Updates from Eastern Region**

Notification	Date	Link
Nouncation		Link
Jharkhand SERC (Forecasting, Scheduling, Deviation Settlement	09.02.2021	http://jserc.org/pdf/regul
and Related Matters of Solar and Wind Generation Sources) (First		ations/102 2 2021.pdf
Amendment) Regulations, 2021		<u>ations/102_2_2021.pui</u>
Jharkhand SERC (Terms and Conditions for Intra-State Open	09.02.2021	http://jserc.org/pdf/regul
Access) Regulations, 2016 (First Amendment) Regulations, 2021		ations/103 2 2021.pdf
Jharkhand SERC (Conduct of Business) (First Amendment)	09.02.2021	http://jserc.org/pdf/regul
Regulations, 2021		ations/104_2_2021.pdf
Jharkhand SERC (Renewable Energy Purchase Obligation and its	20.01.2021	http://jserc.org/pdf/regul
compliance) (First Amendment) Regulations, 2021		ations/56 2 2021.pdf
Jharkhand SERC (Determination of Tariff for Procurement of	12.01.2021	http://jserc.org/pdf/regul
Power from Wind, Biogas, Municipal Solid waste and Refuse		ations/55 2 2021.pdf
Derived fuel-based Power Projects) (First Amendment)		
Regulations, 2020		
Jharkhand SERC (Determination of Tariff for Procurement of	12.01.2021	http://jserc.org/pdf/regul
Power from Solar PV Power Project and Solar Thermal Power		ations/54_2_2021.pdf
Project) (First Amendment) Regulations, 2020  Jharkhand State Electricity Regulatory Commission	12.01.2021	http://jserc.org/pdf/regul
(Determination of Tariff for procurement of power from Small	12.01.2021	ations/53 2 2021.pdf
Hydro Power Projects) (First Amendment) Regulations, 2020		actions/ 55 2 2021.pai
Jharkhand SERC (Rooftop Solar PV Grid Interactive Systems and	12.01.2021	http://jserc.org/pdf/regul
Net/Gross Metering) Regulations, 2015) (Second Amendment)		ations/52 2 2021.pdf
Regulations, 2020		
Jharkhand SERC (Determination of tariff for procurement of	12.01.2021	http://jserc.org/pdf/regul
power from biomass, biomass gasifier and non-fossil fuel-based		ations/51 2 2021.pdf
cogeneration power project)) (First Amendment) Regulations,		
2020	12.01.2024	
Guidelines for establishment of forum for redressal of Grievances of the Consumers Electricity Ombudsman and Consumer	12.01.2021	http://jserc.org/pdf/regul
Advocacy Regulations 2020		ations/50_2_2021.pdf
Auvocacy Regulations 2020		

Disclaimer: The information contained herein is of a general nature and is not intended to address the circumstances of any particular individual or entity. Although we endeavour to provide accurate and timely information, there can be no guarantee that such information is accurate as of the date it is received or that it will continue to be accurate in the future. No one should act on such information without appropriate professional advice after a thorough examination of the particular situation. We request the readers' valuable inputs on the newsletter.

CONTACT: HIMANI DUTTA, OFFICER (LAW)

NORTH EASTERN LOAD DESPATCH CENTER, POWER SYSTEM OPERATION CORPORATION LIMITED, LAPALANG, SHILLONG, MEGHALAYA-793006

PHONE: +8260355617

email: himani@posoco. in

